

On Target
 Some Issues
 No Progress (see Barriers)
 Not Applicable (completed or not necessary)

Please refer to Community Health Needs Assessment (CHNA) and Implementation Plan (IP) completed: 2018

Jan-March
 April-June
 July-Sept
 Oct-Dec

COMMUNITY BENEFIT IMPLEMENTATION PROGRESS TRACKER														
#	GOALS	#	STRATEGIES	ACTIVITIES	Responsibility	Due Date/ Date of Event	Partners	2018				ACCOMPLISHMENTS	BARRIERS	ANTICIPATED COMMUNITY IMPACT/ OUTCOMES
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1	Increase access to health and wellness opportunities in Pondera County.	1.1	Explore opportunities to promote and expand health and wellness activities in the community.	Continue offering/support for community programs that enhance the health and wellness of the community (Biggest Loser program, Community Fun Run, 4-6 grade jump rope for cardiac health, Golf tournament and Diabetes management).	Rehab Director, Marketing, CNO	Ongoing	DPHHS, Public Schools					<ul style="list-style-type: none"> Heart Health Presentation 2/21/18, Golf Tournament 07/0718, EMR Class in Valier; 6/2/18 Whoop-up Walk, 5K partnership with TRC Striders running club STEADI Fall Risk Presentation 7/11/18, NNO with Rehab staff, Sports physicals, education for colorectal screening provided at Chamber meeting, 406 challenge, Great American Smokeout w/ prizes from Health Dept, inBody to Toole County Health Fair with TTO on KSEN, 	<ul style="list-style-type: none"> Could not do Jump for Heart due to lack of resources at the school; they are putting all efforts toward raising money for new playground equipment. 	Increase community Awareness of Heart Disease and prevention
1	Increase access to health and wellness opportunities in Pondera County.	1.1	Explore opportunities to promote and expand health and wellness activities in the community.	Continue PMC staff presence in community led health and wellness coalitions, (ACES, Tobacco Coalition, DUI Task Force, and Mental Health Alliance).	CNO, EMS Manager, Clinical Navigator	Ongoing	PCHD, DUI Task Force, Mental Health Advisory Board, ACES Coalition					<ul style="list-style-type: none"> Heart Health presentation 2/21/18. EMS posting "STOP" stickers on alcohol before prom 3/20/2018, #LetsTalk Suicide Prevention Meetings STEADI fall education at Horizon Lodge 7/11/18, DUI taskforce, Pondera County Health Board, Mental Health Advisory; Rehab Services/Physical Therapy outreach to CHS administration and Junior High/High School coaches at start of Fall 2018 seasons; attendance at Food Panty meeting; two large employee donations to food pantry, attendance at all Mental Health Advisory board meetings 		Increase PMC's community involvement and presence, increase awareness of fall risk and aging population
1	Increase access to health and wellness opportunities in Pondera County.	1.1	Explore opportunities to promote and expand health and wellness activities in the community.	Continue offering community health fair	Management Council	Ongoing	Local and Regional Partners					Health Fair 10/03/2018 with multiple education offerings and screenings involved community partners		Partner to Increase community awareness of health related issues through education
1	Increase access to health and wellness opportunities in Pondera County.	1.1	Explore opportunities to promote and expand health and wellness activities in the community.	Explore partnership with public school to develop school based health fair.	Marketing	Ongoing, annually	Public Schools						PHCF will not participate in 2018	
1	Increase access to health and wellness opportunities in Pondera County.	1.1	Explore opportunities to promote and expand health and wellness activities in the community.	Explore feasibility of implementing medicare beneficiary wellness program for PMC clinic patients.	Clinical Navigator, CNO, Clinic manager	Implement July 2017	CMS					Completed information sheet with recommended preventive screenings. Will have available for patients at RHC. Work on marketing.	Lack of EMR for tracking	
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Convene PMC staff and fringe benefit team to develop worksite wellness program.	Wellness Team	2017	Life, Health, and Wealth					Did worksite wellness kick-off for year 2 on 1/3/18. Tracker challenge 3/20/18 with staff education for Fitbit. Lunch and Learn outdoor activities, skin safety, FitBit and MyFitness pal education, Regional 406 walking contest; employee Biggest Loser fitness challenge Q4 2018		
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Research/explore worksite wellness programs and best practices.	Wellness Team	2017	WELCOA					PMC is working with WELCOA on worksite wellness and policy development		
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Implement PMC worksite wellness program	CEO, CNO, Rehab Director	2017						1/3/18 Kickoff for Life, Health, and Wealth; partnered with WELCOA, Step Challenge kickoff 3/20/18; Step challenge completed 5/4/18 with post-survey and celebration on 6/27/18, Reviewed 2018 wellness results and plan for 2019 program; grant funds used to purchase employee bike rack and refurbish wellness center benches		

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1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Develop enrollment process and marketing/outreach for PMC staff.	Wellness Team, Marketing	2017						<ul style="list-style-type: none"> Step Challenge-marketed with flyers, emails, and word of mouth. Orientation day with healthy snacks. Step Challenge Celebration potluck set for 6/18 		
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Create incentive program to assist/enhance enrollment process/staff participation.	Wellness Team, Marketing	2017						<ul style="list-style-type: none"> Incentivized Step Challenge 3/18 with free FitBits, healthy snack and drink orientation day. 		
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Analyze data/conduct assessment to determine participant educational needs/desires.	Wellness Team, Marketing	2017						In process of data collection as 2nd year kickoff ends 4/25/18; Wellness Center survey completed 6/1/18		
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Explore local partners, foundations, grants to expand offerings/space/programmatic offerings.	Wellness Team, Marketing	2017						Explored other building opportunity for expansion	Financial restraints	
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Create community marketing information to share with other local businesses.	Marketing	2017						<ul style="list-style-type: none"> Recently updated Wellness Center and Cardiac Rehab brochure Have been marketing "Preventative Measures" in 2018 (Cervical Cancer Awareness in January, Heart Health in February, Colorectal Cancer Awareness, and Nutritional Awareness in March) All Cancer Awareness, Stop the Bleed, Organ Donation Awareness in April, National Trauma Month, EMS, Nursing, Nursing Home, Tick Prevention and Treatment, antibiotic prescriptions, prediabetes, and Stroke Month in May, Aphasia awareness and mental health in June. Have been attending the Chamber of Commerce meetings and updating other Chamber members on our events, the awareness month's message, etc. Distributed Community Resource Guides throughout PMC and local hotels (Northgate and Super 8 Hotel). Pushed Wellness Center for public use on Facebook and website 		Improve Community Awareness of PMC Services and educate
1	Increase access to health and wellness opportunities in Pondera County.	1.2	Further develop and implement PMC worksite wellness program.	Conduct assessment to determine if expansion to other local businesses is feasible.	CEO, CNO	2017							Financial restraints	
1	Increase access to health and wellness opportunities in Pondera County.	1.3	Improve community knowledge of health & wellness offerings/ programs within the community.	Convene community stakeholder groups to conduct an environmental scan of available health and wellness resources.	Clinical Navigator, Clinic Manager, Quality Coordinator	Ongoing, annual	Public Health					PCHF will conduct community roundtable to discuss healthcare needs for Pondera County. Participated in PCHF roundtable with community partners discussing needs of community, PCHF to work on strategy.		

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1	Increase access to health and wellness opportunities in Pondera County.	1.3	Improve community knowledge of health and wellness offerings/programs within the community.	Create tab or website space on PMC's website to host health and wellness resource materials.	Marketing, IT Director	2018						<ul style="list-style-type: none"> Updating website front page with "Preventative Measures" theme– includes "community events & resources" page that highlights events and will have safety and other educational links to it. Published new website 6/1/18. Created a blog to share educational "preventative measures" on our website 6/15/18; Wellness Banner with link; Preventative Measure Banner with link; 		
1	Increase access to health and wellness opportunities in Pondera County.	1.3	Improve community knowledge of health and wellness offerings/programs within the community.	Develop marketing campaign on new resource for PMC staff and community.	Marketing	Dec-17	Local newspaper, Radio					<ul style="list-style-type: none"> Will be completing newsletters that mail out directly to community members Updated "Patient Resource Guide" and "Community Resource Guide" to leave in waiting areas Started "Preventative Measures" for 2018. Each month will reference the current awareness month/week/day and show how PMC can help. Marketed through our website, Facebook page, local newspapers, radio, and newsletter. January was Cervical Cancer Awareness Month and emphasizing the need to get yearly wellness checks and take advantage of insurance plans coverage for preventative wellness checkups/services. February was heart health and cardiorehab, March focused on Colorectal Cancer Awareness and some information on nutrition awareness month. All Cancer Awareness, Stop the Bleed, Organ Donation Awareness in April, National Trauma Month, EMS, Nursing, Nursing Home, Tick Prevention and Treatment, antibiotic prescriptions, prediabetes, and Stroke Month in May, Aphasia awareness and mental health in June. Heat Stroke Awareness, Sports Safety in July. Breast Cancer Awareness in Oct, Great American Smokeout with activity and education in November, Wellness Promos on Facebook; pushed awareness months and preventative measures at Chamber lunches 	Newsletter Barriers: resources: distribution resources are limited; cost: high cost to outsource printing, facility printers not equipped to handle mass newsletter printing and cost to replace printers not feasible at this time.	Increase Community Awareness and utilization of PMC resources
1	Increase access to health and wellness opportunities in Pondera County.	1.3	Improve community knowledge of health and wellness offerings/programs within the community.	Explore opportunities to engage/educate community through social media efforts.	Marketing, IT Director	2018						<ul style="list-style-type: none"> Have weekly updates, quizzes, articles including "Preventative Measures" Continued to share and post weekly information on Facebook page. Promoting internal wellness efforts on FB; relayed all Newspaper articles to electronic "shareable" format on Website to FB 		
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Continue participation in Rural Health Care Transition Grant.	CNO, Clinical Navigator	Ongoing	NMHA					<ul style="list-style-type: none"> This grant has ended. PMC continues to work with Benefis on care transitions. 		Patients from the community who are discharged from Benefis
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Hire Clinical Navigator.	CNO	1st Qtr 2017						Completed 2017		Increase utilization of local services, improve patient access to and knowledge of local services
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Develop discharge planning protocol.	CNO, Clinical Navigator	2017						Completed 2017		Patients from the community who are discharged from Benefis and referred to the Care Coach receive a phone call to discuss any medication or healthcare issues.

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2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Develop patient education/tools for patients at discharge.	CNO, Clinical Navigator	2017	Thrive					Completed 2017. Continue to review process to enhance discharge education experience for patients and education.		
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Create discharge education materials (ex. Educational binders with: care plan, discharge plan, follow-up call).	CNO, Clinical Navigator	2017						Continue to work on process for follow-up. Education received at discharge. Working on EBSCO discharge education		
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Develop and implement patient engagement/patient follow-up protocol for patients post-discharge.	CNO, Clinical Navigator	2017						Have developed process for ER patients, working on IP process. Developing patient family engagement program		Increase utilization of local services, improve patient access to and knowledge of local services
2	Improve access to healthcare services in Pondera County	2.1	Develop Care Transition program	Assess patient transfers and conduct follow up assessments to assist patients in utilizing local services as appropriate.	CNO, Clinical Navigator	2017								Increase utilization of local services, improve patient access to and knowledge of local services
2	Improve access to healthcare services in Pondera County	2.2	Improve community knowledge of available resources and services at PMC	Enhance PMC social medial presence (via Facebook, Instagram, and Twitter). Explore ways to draw in visitors through sharing articles, health quizzes, health apps, health news, Health in 406, etc.	Marketing, IT Director, CEO, CNO	Ongoing						Have weekly updates, quizzes, articles including "Preventative Measures," exploring Twitter & Instagram options. Daily posts increase in traffic 406% Oct to Dec		
2	Improve access to healthcare services in Pondera County	2.2	Improve community knowledge of available resources and services at PMC	Continue current marketing efforts to inform community on schedules of visiting specialists, upcoming events, etc. (Newspaper, website).	Marketing, IT Director, Clinic Manager, CEO, CNO	Ongoing	Independent Observer, Local Radio					Monthly ads in IO, continually updated on website, shared to FB; continued in IO & Website		
2	Improve access to healthcare services in Pondera County	2.2	Improve community knowledge of available resources & services at PMC	Explore educating community on telemedicine services.	CNO, Clinical Navigator, Marketing	2018	KRMC					Released "Telestroke" article to Valerian and IO. Featured on front page. Also posted on website and Facebook page.		
2	Improve access to healthcare services in Pondera County	2.3	Continue recruitment and retention activities	Continue efforts to enhance PMC's workforce pipeline education & workforce development opportunities (CNA training & testing services, CALS course, EMT classes, student shadowing, clinical rotations for students - WWAMI medical students, nursing students, PT, diabetes educators).	Human Resources, CNO, ECF DoN, Clinic Manager	Ongoing	Health professions schools (MSU, WWAMI, others)					Have engaged with MSU for student nurses each semester. Hosted medical students through WWAMI, conducting EMR class at Valier HS. Recruited DPT students at UMPT school; hosted UMDPT students for summer clinical placement. Hosted high school work experience student for PTA. Hosted PTA applicant through MSU-GF Fall 2018		Improve education of future healthcare workers, Improve recruitment and enhance retention.
2	Improve access to healthcare services in Pondera County	2.3	Continue recruitment and retention activities	Marketing and recruitment efforts utilizing 3Rnet, INDEED, etc.	Human Resources, Marketing, IT	Ongoing	INDEED, 3Rnet, local newspaper, Radio, website					Routinely post jobs on our website, FB, Indeed. Added Hospital careers.com to recruitment, looking at different platforms for recruitment	3RNet is not user friendly and have not received applications.	
2	Improve access to healthcare services in Pondera County	2.3	Continue recruitment and retention activities	Participate in various (Meet the Residents" programs through Family Medicine Residency of Western Montana and Montana Family Medicine Residency.	Clinic Manager, CEO	Annually	Montana Residency programs					Attended Meet the Residents at MHA in September, MHA did onsite visit to assess recruitment, retention plan with report in 2019, engaged with physician recruiting company		

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2	Improve access to healthcare services in Pondera County	2.4	Explore new opportunities for workforce development and retention efforts.	Conduct feasibility study for expanding women's health services	Clinic Manager, Clinical Navigator, Providers	2018						Began work on Pelvic Floor Marketing Material 7/18	Provider availability	Improved access to Women's health services, Increased utilization of FNP, Mammography services.
2	Improve access to healthcare services in Pondera County	2.4	Explore new opportunities for workforce development and retention efforts.	Explore community paramedicine program to support Pondera County EMT's (ex. Cut Bank/Glacier County program).	CNO, EMS Supervisor, EMS Medical Director	2018	Pondera County EMT's, Glacier County EMS					Review process with EMS services	Staffing and coverage for EMS.State is working on protocols,not being successfully implemented in Montana at this time.	
2	Improve access to healthcare services in Pondera County	2.4	Explore new opportunities for workforce development and retention efforts.	Determine feasibility of expanding employer match 403B.	CEO, CFO	Ongoing						Maintain current 403B plan for 2018-19	Financial restraints.Will examine each budget year.	
2	Improve access to healthcare services in Pondera County	2.4	Explore new opportunities for workforce development and retention efforts.	Engage with community to determine desire/feasibility of an Ask-a-Nurse program or other program as appropriate.	Marketing, Clinic Manager, Clinical Navigator	2017	Public Health						Unable to provide	
2	Improve access to healthcare services in Pondera County	2.4	Explore new opportunities for workforce development and retention efforts.	Convene and engage community stakeholder group (Foundation, Chamber of Commerce, etc.) to enhance recruitment efforts.	HR Marketing	2017	Foundation, Chamber of Commerce, Public Health					Marketing has routinely attended Chamber Meetings, HR will be joining next quarter, HR also seeks to attend City Council Meetings. Marketing attended two Foundation Fundraiser Committee Meetings April & May. Aaron Dahle, PA-C presented at July Chamber Luncheon. Endoscopy presentation at Chamber; Employment updates at Chamber, Internal "goings on" at Chamber	Time constraints	
3	Promote and explore opportunities to expand senior services in Pondera County	3.1	Continue programs and services for Pondera County.	Continue hosting annual health fair, labs, flu shots, and foot clinics.	Management Council	Ongoing, annually	Health Fair participants					Services continue. Foot Clinic Monthly. Updated foot clinic flyer 6/18.Health Fair and Flu shots with decreased laboratory service fee done 10/03/18; University of MT School of Pharmacy provided DEXA scans at Health Fair; Ambulance was present at Christmas Stroll and Halloween for outreach to families		
3	Promote and explore opportunities to expand senior services in Pondera County	3.1	Continue programs and services for Pondera County.	Continue partnering with local senior center and other service organizations to provide educational presentations on various senior related topics.	Management Council	Ongoing	Senior Center					Edie Ellsworth & Jenny Broesder give presentation on Heart Health Feb 21, 2018 Community education for businesses with AED		
3	Promote and explore opportunities to expand senior services in Pondera County	3.2	Explore opportunities to expand senior services.	Explore enhancing partnerships with community organizations (ie Public Health) to expand senior programing.	CNO, Clinical Navigator	2018	Pondera County Public Health, Area on Aging, Easter Seals, Senior Center					Working with PCHD for colorectal screenings and referrals		Increase awareness of available community resources for referral
3	Promote and explore opportunities to expand senior services in Pondera County	3.2	Explore opportunities to expand senior services.	Determine feasibility of expanding vaccination services offered.	CNO, Clinic Manager, Clinical Navigator	2018	Pondera County Public Health						Billing restraints of RHC	
3	Promote and explore opportunities to expand senior services in Pondera County	3.2	Explore opportunities to expand senior services.	Continue PMC participation in the Mental Health Advisory Board to explore opportunities for enhancing senior mental health services.	Clinical Navigator	Ongoing	Mental Health Advisory Board					Hosted Mental Health Consortium,Staff attended ACES training,Participating in Mental Health grant,staff attended training on Opioid and substance abuse in November.		Increase awareness of mental health issues, Improve Access to mental health services in PMC service area.